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July 19, 2005

Time: 3:00 p.m.
(San Jose, CA)TO: Commissioner for Patents
Attn: Olisa Anwah
Patent Examining Corps
Facsimile Center
P.O. Box 1450
Alexandria, VA 22313-1450

FROM: Mark R. Vatuone

OUR REF: 2046-086US4

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FAX NUMBER 571-273-8300

* Please deliver to Examiner Olisa Anwah in Art Unit 2645. *

Documents Transmitted:

Amendment and Response under 37 CFR 1.116 due 7/21/2005 (17 pgs.)Notice of Appeal (1 pg.), with authorization to charge the Deposit Account 19-0743 in the amount of \$500.00 for the Notice of Appeal filing fee.Total pages of this transmission, including cover letter: 19 pgs.

If you do NOT receive all of the pages described above, please telephone us at 408 278-4044 or fax us at 408 993-0832.

In re Patent Application of: Paul C. Rogers et al.Examiner: Olisa AnwahSerial No: 09/360,719Group Art Unit: 2645Filed: July 27, 1999Docket No: 2046 086US4Title: CALL MANAGEMENT SYSTEM WITH CALL CONTROL FROM USER
WORKSTATION COMPUTERSPlease charge any additional fees or credit overpayment to Deposit Account No. 19-0743By: Mark R. VatuoneName: Mark R. VatuoneReg. No. 53,719

I hereby certify that this paper is being transmitted by facsimile to the U.S. Patent and Trademark Office on the date shown below:

Dawn Shaw
Dawn Shaw7/19/05
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EXPEDITED PROCEDURE - EXAMINING GROUP 2645

S/N 09/360,719

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Applicant: Paul C. Rogers et al.

Examiner: Olisa Anwah

JUL 19 2005

Serial No.: 09/360,719

Group Art Unit: 2645

Filed: July 27, 1999

Docket No.: 2046.086US4

Title: CALL MANAGEMENT SYSTEM WITH CALL CONTROL FROM USER
WORKSTATION COMPUTERS

AMENDMENT & RESPONSE UNDER 37 C.F.R. 1.116

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This paper responds to the Final Office Action mailed April 21, 2005.